

TRANSFER SERVICES

In order to assist customers and make their transportation smoother, NTA offers various transfer services in Japan. You can find your best transfer from our several services.



AIRPORT TRANSFERS

REMARKS of ALL SERVICES



- In case of service starting during the following time, an extra charge will be required.
6:00 am - 8:00 am & 20:00 pm – 22:00 pm : JPY 5,000/group
22:00 pm – 6:00 am : JPY 10,000/group
- Other languages : German, French, Italian, Spanish, Russian, Chinese (Mandarin), Korean
- All prices are one-way fare
- Without Hotel booking, a handling fee of JPY 3,000 per day will be required.**
(Exception: the item our staff notify in advance)
- In case of NTA sending tickets, a mailing fee of JPY 2,000 will be required.

Narita Airport

Price of Airport Bus/Seat in Van (in blue) : Per person
Price of Sedan/Van/Micro : Per group

Airport	Section	Transfer by	Staff	Code	No. of Pax	English	Other Language
Narita Airport (NRT)	NRT⇄TOKYO *One way	SHARED VAN	Japanese Speaking Driver Only	NT-0	1PAX-	¥7,700	
		AIRPORT BUS	Meeting	NT-1	3PAX UP-	¥6,400	¥9,600
					2PAX	¥7,900	¥12,600
					1PAX	¥12,200	¥21,600
		SEDAN	Meeting	NT-2	1-2PAX	¥47,500	¥57,000
		VAN			3-5PAX	¥53,700	¥63,200
		MICRO			6-9PAX	¥75,400	¥84,900
		SEDAN	Escort	NT-3	1-2PAX	¥62,600	¥66,900
		VAN			3-5PAX	¥68,800	¥73,000
		MICRO			6-9PAX	¥90,500	¥94,800
	TOKYO⇒NRT	BUS	Only ticket	NT-4	1PAX-	¥3,600	
		SEDAN	Japanese Speaking Driver Only	NT-5	1-2PAX	¥38,900	
		VAN			3-5PAX	¥45,100	
		MICRO			6-9PAX	¥66,900	

AIRPORT TRANSFERS

Haneda Airport

Price of Airport Bus/Seat in Van (in blue) : Per person
Price of Sedan/Van/Micro : Per group

Airport	Section	Transfer by	Staff	Code	No. of Pax	English	Other Language
Haneda Airport (HND)	HND⇄TOKYO *One way	SHARED VAN	Japanese Speaking Driver Only	HT-0	1PAX-	¥7,200	
		AIRPORT BUS	Meeting	HT-1	3PAX UP-	¥4,300	¥6,800
					2PAX	¥5,700	¥9,500
					1PAX	¥9,600	¥17,500
		SEDAN	Meeting	HT-2	1-2PAX	¥29,900	¥37,400
		VAN			3-5PAX	¥32,200	¥39,700
		MICRO			6-9PAX	¥66,000	¥73,500
		SEDAN	Escort	HT-3	1-2PAX	¥38,700	¥43,000
		VAN			3-5PAX	¥41,000	¥45,300
		MICRO			6-9PAX	¥74,800	¥79,100
	TOKYO⇒HND	BUS	Only ticket	HT-4	1PAX-	¥1,400	
		SEDAN	Japanese Speaking Driver Only	HT-5	1-2PAX	¥21,300	
		VAN			3-5PAX	¥23,600	
		MICRO			6-9PAX	¥57,400	

AIRPORT TRANSFERS

Kansai Airport

Price of Airport Bus/Seat in Van (in blue) : Per person
Price of Sedan/Van/Micro : Per group

Airport	Section	Transfer by	Staff	Code	No. of Pax	English	Other Language
Kansai Airport (KIX)	KIX⇌KYOTO *One way	SEAT IN VAN	Meeting	KK-1	3PAX UP-	¥9,500	¥12,700
					2PAX	¥11,200	¥15,900
					1PAX	¥16,200	¥25,700
	KIX⇌KYOTO *One way	SEDAN	Meeting	KK-2	1-2PAX	¥64,100	¥73,600
		VAN			3-5PAX	¥72,300	¥81,800
		MICRO			6-9PAX	¥96,200	¥105,700
		SEDAN	Escort	KK-3	1-2PAX	¥77,700	¥82,000
		VAN			3-5PAX	¥85,900	¥90,200
		MICRO			6-9PAX	¥109,900	¥114,200
	KYOTO⇒KIX	SEAT IN VAN	Japanese Speaking Driver Only	KK-4	1PAX UP	¥6,200	
		SEDAN		KK-5	1-2PAX	¥54,100	
		VAN			3-5PAX	¥62,300	
		MICRO			6-9PAX	¥86,200	
	KIX⇌OSAKA *One way	AIRPORT BUS	Meeting	KO-1	3PAX UP-	¥5,100	¥8,300
					2PAX	¥6,800	¥11,500
					1PAX	¥11,800	¥21,200
		AIRPORT BUS	Escort	KO-2	3PAX UP-	¥11,400	¥12,800
					2PAX	¥15,300	¥17,400
					1PAX	¥27,100	¥31,400
		SEDAN	Meeting	KO-3	1-2PAX	¥36,500	¥46,000
		VAN			3-5PAX	¥41,200	¥50,700
		MICRO			6-9PAX	¥93,500	¥103,000
		SEDAN	Escort	KO-4	1-2PAX	¥50,100	¥54,400
		VAN			3-5PAX	¥54,900	¥59,100
		MICRO			6-9PAX	¥107,200	¥111,400
	OSAKA⇒KIX	BUS	Only ticket	KO-5	1PAX-	¥1,800	
		SEDAN	Japanese Speaking Driver Only	KO-6	1-2PAX	¥26,500	
		VAN			3-5PAX	¥31,200	
		MICRO			6-9PAX	¥83,500	

AIRPORT TRANSFERS

Others

Price of Airport Bus/Seat in Van (in blue) : Per person
Price of Sedan/Van/Micro : Per group

Airport	Section	Transfer by	Staff	Code	No. of Pax	English	Other Language
New Chitose Airport (CTS)	CTS⇔SAPPORO *One way	AIRPORT BUS	Meeting	CS-1	3PAX UP-	¥6,500	¥7,900
					2PAX	¥9,000	¥11,100
					1PAX	¥16,600	¥20,900
		SEDAN	Meeting	CS-2	1-2PAX	¥34,200	¥38,500
		VAN			3-5PAX	¥44,000	¥48,300
		MICRO			6-9PAX	¥66,100	¥70,400
		SEDAN	Escort	CS-3	1-2PAX	¥42,900	¥47,200
		VAN			3-5PAX	¥52,700	¥57,000
		MICRO			6-9PAX	¥74,800	¥79,100
	SAPPORO⇒CTS	AIRPORT BUS	Only ticket	CS-4	1PAX-	¥1,400	
		SEDAN	Japanese Speaking Driver Only	CS-5	1-2PAX	¥19,000	
		VAN			3-5PAX	¥28,800	
		MICRO			6-9PAX	¥50,900	
Chubu Centrair Int'l Airport (NGO)	NGO⇔NAGOYA *One way	AIRPORT BUS	Meeting	NN-1	3PAX UP-	¥6,600	¥8,100
					2PAX	¥9,000	¥11,100
					1PAX	¥15,900	¥20,200
	NAGOYA⇒NGO		Only ticket	NN-2	1PAX-	¥2,000	
Naha Airport (OKA)	OKA⇔Major resort area *One way	SEDAN	Meeting	ON-1	1-2PAX	¥46,600	¥50,900
		VAN			3-5PAX	¥60,400	¥64,700
		MICRO			6-9PAX	¥86,100	¥90,400
		SEDAN	Escort	ON-2	1-2PAX	¥53,600	¥57,900
		VAN			3-5PAX	¥67,400	¥71,700
		MICRO			6-9PAX	¥93,100	¥97,400
	Major resort area⇒OKA	SEDAN	Japanese Speaking Driver Only	ON-3	1-2PAX	¥31,800	
		VAN			3-5PAX	¥45,600	
		MICRO			6-9PAX	¥71,300	

*** Airport Bus**

Check airport bus timetables for each airport on the website:
NRT and HND (<https://webservice.limousinebus.co.jp/web/en/>) KIX (<https://www.kate.co.jp/en/timetable/>)
NGO (<https://www.centrair.jp/en/access/bus.html>) CTS (<http://www.new-chitose-airport.jp/en/access/bus/>)

*** Seat in van for Kansai Airport**

Kyoto→KIX : arriving at KIX during 7:00 am – 21:00 pm
KIX→Kyoto : departing from KIX 7:30 am – Last van departure for flights arriving before 21:00 pm

*** At Airport**

Meeting : NTA representative will meet clients at the exit from customs and immigration and assist them to board an airport bus, sedan, van or micro for designated places.
Escort : NTA representative will meet clients at the exit from customs and immigration and accompany them to their hotels.

*** At Hotel**

Driver Only : Drive will meet clients at the hotel and take them to the airport.
Escort : NTA representative will meet clients at the hotel and accompany them to the airport.
Porter service is not included at airports and hotels. Clients are asked to carry their own baggage.

★For departure transfers (Seat in Van), the actual meeting time at the hotel lobby will be notified by NTA representative by phone, or by leaving a message the night before departure.
★In case of accommodation without direct airport bus or when the direct bus is out of service, clients will transfer to / from TCAT (Tokyo City Air Terminal) or nearest station or hotel by airport bus and move to / from their hotel by taxi at their own expense.
★Additional costs will be required for hotels that are not located in central Kyoto and Osaka. For details, please confirm with NTA.

TRANSFER by PRIVATE CAR



REMARKS of ALL SERVICES

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6:00 am - 8:00 am & 20:00 pm – 22:00 pm : JPY 5,000/group
22:00 pm – 6:00 am : JPY 10,000/group
- Other languages : German, French, Italian, Spanish, Russian, Chinese (Mandarin), Korean
- All prices are one-way fare
- Without Hotel booking, a handling fee of JPY 3,000 per day will be required.**
(Exception: the item our staff notify in advance)
- In case of NTA sending tickets, a mailing fee of JPY 2,000 will be required.

Price per group

Section	Transfer by	Staff	Code	No. of Pax	English	Other Language
Tokyo/Kyoto/Osaka (Stations within city area) ⇔Hotel in city area(*)	SEDAN	Escort	TR-1/2/3	1-2PAX	¥28,300	¥32,500
	VAN			3-5PAX	¥30,500	¥34,800
	MICRO			6-9PAX	¥66,800	¥71,100
Hotel in city area(*) ⇒Tokyo/Kyoto/Osaka (Stations within city area)	SEDAN	Japanese Speaking Driver Only	TR-4/5/6	1-2PAX	¥13,000	
	VAN			3-5PAX	¥16,400	
	MICRO			6-9PAX	¥54,800	
Hakone Machi ⇔ Hotel in Hakone	SEDAN	Japanese Speaking Driver Only	TR-7	1-2PAX-	¥10,700	
Odawara Station ⇔Hotel in Hakone	SEDAN	Japanese Speaking Driver Only	TR-8	1-2PAX	¥12,300	
	VAN			3-5PAX	¥19,600	
	MICRO			6-9PAX	¥52,200	
Port(*) ⇔Hotel in City Area(*)	SEDAN	Escort	TR-9	1-2PAX	¥40,900	¥45,200
	VAN			3-5PAX	¥45,900	¥50,200
	MICRO			6-9PAX	¥69,800	¥74,100
Hotel in Tokyo⇔Tokyo Disney Resort®	SEDAN	Escort	TR-10	1-2PAX	¥36,900	¥41,200
	VAN			3-5PAX	¥39,200	¥43,500
	MICRO			6-9PAX	¥70,900	¥75,100
Hotel in Osaka⇔Universal Studios Japan	SEDAN	Escort	TR-11	1-2PAX	¥24,000	¥28,300
	VAN			3-5PAX	¥29,000	¥33,300
	MICRO			6-9PAX	¥66,700	¥71,000
Hotel in Kyoto⇔Hotel in Osaka	SEDAN	Japanese Speaking Driver Only	TR-12	1-2PAX	¥35,500	
	VAN			3-5PAX	¥40,200	
	MICRO			6-9PAX	¥64,500	
Hotel in Takayama ⇔Hotel in Kanazawa (2 hours stay in Shirakawago)	SEDAN	Japanese Speaking Driver Only	TR-13	1-2PAX	¥55,500	
	VAN			3-5PAX	¥61,200	

*Port : Only available for ports in Tokyo / Yokohama / Osaka / Kobe
*Hotel in City Area : Only available for hotels in Tokyo / Kyoto / Osaka city area
*All prices are one-way fare

ASSISTANT SERVICE



REMARKS of ALL SERVICES

- In case of service starting during the following time, an extra charge will be required.
6:00 am - 8:00 am & 20:00 pm – 22:00 pm : JPY 5,000/group
22:00 pm – 6:00 am : JPY 10,000/group
- Other languages : German, French, Italian, Spanish, Russian, Chinese (Mandarin), Korean
- All prices are one-way fare
- **Without Hotel booking, a handling fee of JPY 3,000 per day will be required.**
(Exception: the item our staff notify in advance)
- In case of NTA sending tickets, a mailing fee of JPY 2,000 will be required.

1. Meeting Assistant

Price per group

Airport	Code	English	Other Language
Narita International Airport	MT-1	¥8,600	¥18,100
Tokyo (Haneda) International Airport	MT-2	¥8,600	¥16,200
Kansai International Airport	MT-3	¥10,000	¥19,500
Osaka (Itami) Domestic Airport	MT-4	¥13,900	¥18,200
New Chitose Airport	MT-5	¥15,200	¥19,500
Chubu Centrair International Airport	MT-6	¥13,900	¥18,200
Fukuoka Airport	MT-7	¥13,900	¥18,200
Naha Airport	MT-8	¥14,900	¥19,100

NTA representative will meet clients at the exit from customs and assist them to board an airport bus or train.

★In case of exchanging JR Pass, an extra charge of JPY 3,000/group will be required.

★No. of PAX needs to be less than 10.

2. Escort Assistant by Public Transportation

Price per group

Section	Code	English	Other Language
Hotel in City area(*)⇔Tokyo / Kyoto / Osaka(stations within city area)	EC-1/2/3	¥14,600	¥18,900
Hotel in Tokyo⇔Tokyo Disney Resort®	EC-4	¥14,600	¥18,900
Hotel in Osaka⇔Universal Studios Japan	EC-5	¥14,600	¥18,900

NTA representative will meet clients at hotel or train station and accompany them to their destinations by public transportation (train or bus).

★Clients need to pay their train / bus fare on own.

★No. of PAX needs to be less than 10.

*Hotel in City area : Only available for hotels in Tokyo / Kyoto / Osaka city area.

*All prices are one-way fare

LUGGAGE TRANSFER

Luggage space can be limited on bullet train.
Therefore we recommend clients to use our luggage transfer service to make their travel around Japan more comfortable.

JPY 3,500 per piece of Luggage.

< Next day (2 days later) delivery >

Available among all cities Except Hokkaido, Okinawa and Kyushu area.

*Please ask our staff for the price of the above mentioned area.

< Same-day delivery >

Available among the following cities:

Tokyo – Hakone, Tokyo – Kyoto (Osaka), Hakone – Kyoto (Osaka), Kyoto – Osaka

Some hotels may not be accepted. For Hakone, not operated in Jan, Feb and Dec.



REMARKS

Size & Weight limit/luggage:

Length + Width + Height = within 160 cm & within 25 kg.

• Hotels for sending and receiving the luggage must be arranged by NTA.

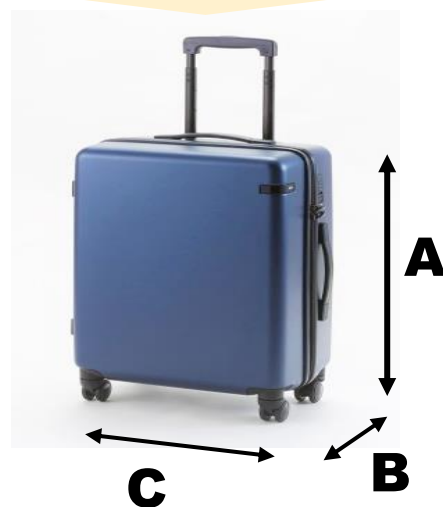
• **Not operated in following seasons: Golden Week in May and End & New Year Seasons.**

For the exact date or acceptable hotels please contact NTA.

Please give the following message to clients:

“Please leave your luggage at your hotel’s bell counter or front desk by 7:30 am.”

A+B+C: within 160 cm
Weight: within 25 kg



Information on Loading Oversized Baggage onto the Shinkansen

Over size luggage : Sum of height, length and width = 160 cm ~ 250 cm.

- This rule applies for Tokaido, Sanyo and Kyushu Shinkansen Lines.
- There is NO space for the suitcase on the “2nd class non-reserved” seats.
- **You will NOT be able to board the bullet train unless you book the space either prior to or on the day of your boarding day.**
- If you make Prior Reservation of the Baggage Space, then no additional fee is required.
- If you bring over sized baggage onto the Bullet Train with no advance reservation, you will have to pay a fine of 1,000 yen per baggage and store your baggage in the space designated by the train crew.
- You may not be able to board the desired bullet train if there is no available baggage space on that bullet train.

PRIVATE GUIDE WITH CAR



REMARKS of ALL SERVICES

- In case of service starting during the following time, an extra charge will be required
6:00 am - 8:00 am & 20:00 pm – 22:00 pm : JPY 5,000/group
22:00 pm – 6:00 am : JPY 10,000/group
- Other languages : German, French, Italian, Spanish, Russian, Chinese (Mandarin), Korean
- All prices are one-way fare
- **Without Hotel booking, a handling fee of JPY 3,000 per day will be required.**
(Exception: the item our staff notify in advance)
- In case of NTA sending tickets, a mailing fee of JPY 2,000 will be required.

*Private car, driver and guide are included.
*Lunch and admission fees are not included.
*Clients need to pay admission fees for the guide on the spot too when needed.

Tokyo (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥96,300	¥63,800	¥103,500	¥69,000
3-5PAX(Van)	¥101,900	¥69,400	¥109,100	¥74,600
6-9PAX(Micro)	¥141,600	¥110,200	¥148,800	¥115,400

Kyoto (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥95,400	¥64,300	¥102,600	¥69,500
3-5PAX(Van)	¥106,200	¥68,200	¥113,300	¥73,400
6-9PAX(Micro)	¥160,300	¥115,200	¥167,400	¥120,400

Osaka (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥96,100	¥63,100	¥103,200	¥68,300
3-5PAX(Van)	¥108,700	¥69,400	¥115,800	¥74,600
6-9PAX(Micro)	¥141,600	¥112,700	¥148,800	¥117,900

Mt. Fuji & Hakone 1 day from Tokyo

Full day (11H)	English speaking guide	Other Language
1-2PAX(Sedan)	¥141,100	¥146,300
3-5PAX(Van)	¥146,800	¥151,900
6-9PAX(Micro)	¥204,500	¥209,700

PRIVATE GUIDE WITH CAR



- *Private car, driver and guide are included.
- *Lunch and admission fees are not included.
- *Clients need to pay admission fees for the guide on the spot too when needed.

Nikko 1 day from Tokyo

Full day (11H)	English speaking guide	Other Language
1-2PAX(Sedan)	¥141,000	¥146,200
3-5PAX(Van)	¥146,600	¥151,800
6-9PAX(Micro)	¥210,660	¥215,800

Yokohama & Kamakura 1 day from Tokyo

Full day (8H)	English speaking guide	Other Language
1-2PAX(Sedan)	¥116,600	¥123,800
3-5PAX(Van)	¥122,300	¥129,400
6-9PAX(Micro)	¥161,600	¥168,700

Nara from Kyoto (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥101,000	¥65,300	¥108,100	¥70,500
3-5PAX(Van)	¥113,400	¥69,200	¥120,600	¥74,400
6-9PAX(Micro)	¥165,000	¥124,900	¥172,100	¥130,100

Osaka from Kyoto (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥100,300	¥69,100	¥107,400	¥74,300
3-5PAX(Van)	¥111,000	¥73,100	¥118,200	¥78,200
6-9PAX(Micro)	¥173,300	¥131,900	¥180,400	¥137,100

PRIVATE GUIDE WITH CAR



- *Private car, driver and guide are included.
- *Lunch and admission fees are not included.
- *Clients need to pay admission fees for the guide on the spot too when needed.

Hiroshima 1 day from Kyoto

Full day (11H)	English speaking guide	Other Language
1-2PAX(Sedan)	¥137,000	¥142,200
3-5PAX(Van)	¥137,000	¥142,200
6-9PAX(Micro)	¥151,900	¥157,100

*Need to add JPY 23,700- (NET) per person as Bullet train fee (ordinary class)

Kanazawa (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥113,000	¥71,900	¥120,200	¥77,100
3-5PAX(Van)	¥120,900	¥76,400	¥128,000	¥81,600
6-9PAX(Micro)	¥146,400	¥90,300	¥153,500	¥95,500

Sapporo & Otaru 1 day from Sapporo

Full day (8H)	English speaking guide	Other Language
1-2PAX(Sedan)	¥88,800	¥95,900
3-5PAX(Van)	¥102,500	¥109,700
6-9PAX(Micro)	¥134,100	¥141,300

Okinawa south part (1 day / half day)

	English speaking guide		Other Language	
	Full day(8H)	Half day(4H)	Full day(8H)	Half day(4H)
1-2PAX(Sedan)	¥81,200	¥58,100	¥88,400	¥63,300
3-5PAX(Van)	¥91,800	¥62,400	¥98,900	¥67,600
6-9PAX(Micro)	¥102,500	¥70,000	¥109,700	¥75,200

Travel Terms & Conditions

1. Contractual Acceptance of Travel Arrangements and Finalization

1. NTA may accept applications for travel arrangements by e-mail, facsimile, other written notification, and other means of IT communication. To avoid any miscommunication, NTA may not accept applications over the telephone.
2. The travel contracts shall become valid upon NTA's notification of confirmation of your requests.

2. Payment

1. All prices in this brochure are commissionable, **except for the prices indicated in RED (mailing fee, handling fee etc.).**
2. The travel fare shall be paid no later than 14 days prior to the first date of the services. When the application is made on or after 14 days prior to the date the service starts, the tour fare shall be paid by a date designated by NTA.
3. Please choose payment category [Applicant (OUR)] when you make a wire payment.
4. If the payment is delayed, we may cancel the reserved service.

3. Revision of Travel Service Content

NTA may revise the contents and services (after confirmation of the Travel Contract), for any of the following reasons: natural calamity or disaster, civil unrest, suspensions of services rendered by transport/accommodation facilities, provisions of transportation not based on the original operational plan, government orders, or other circumstances beyond NTA's control.

4. Change of Tour Fare

NTA shall revise the tour fare when tour operation costs are increased due to one of the reasons mentioned in article 3 above. In this, tour operation costs include cancellation charges, penalties and other expenses for tour services charged for the revision of the contracted content, and we will also apply this to the costs that clients have already paid or bear the obligation to pay. However, in the case of overbooking by the fault of a third party or other similar circumstances that our guests cannot receive proper service even though the suppliers are in duty, this paragraph will not apply.

5. Services Included in the Tour Fare

The expense of transportation fares or charges, accommodation, meals, consumptions taxes, and other service as specified on NTA's notification of confirmation are included. In principle, refunds will not be made even if clients choose not to use a portion of these service. (Services not mentioned in NTA's notification of confirmation are not included)

6. Handling of Personal Information

Please check our web page. <https://www.ntainbound.com/privacy-policy/>

7. Handling Charge without Hotel Booking

Handling charge without hotel booking through us : **3,000 JPY per day**
Exception: the item our staff notify in advance



Travel Terms & Conditions

8. NTA FIT Cancellation and Change Policy

Due to COVID-19 situation, NTA changes our cancellation policy as below.
***Exception: the item our staff notify in advance**

Online Bookings (Miyabi, Ω Line, For Agent, etc)

Please follow the cancellation policy indicated on the system.

Offline Bookings (When you ask NTA staff)

More than 15 days before the arrival date	No charge
14-8 days prior to the arrival date	20% of total offline booking tour fare
7-4 days prior to the arrival date	40% of total tour fare
3-1 days prior to the arrival date	70% of total tour fare
The arrival day and No Show	100% of total tour fare

Special Condition for COVID-19

- #### 1. Before arriving in Japan

If the traveler is tested positive for the COVID-19 before arriving at Japan, please submit a medical certificate to waive regular cancellation fees and we will charge only for the amount we must pay to suppliers.
- #### 2. After arriving in Japan

If tested positive while in Japan, please submit a medical certificate to waive regular cancellation fees for unused services and we will charge only for the amount we must pay to suppliers.
- *NTA works very flexible upon the situation change of COVID-19**

All changes and cancellations will be resolved in accordance with **Japanese Standard Time**.
For changes and cancellations please contact NTA during regular business hours. In the event of changes or cancellations made outside of business hours, charges will be assessed based on the next business day.

